

Guest Guidelines

Inika, nestled amidst coffee plantations and in proximity to an eco-sensitive zone, it is crucial to adhere strictly and without exception to the following guidelines. Our committed and conscientious endeavour is to preserve the pristine beauty of Coorg and its natural surroundings.

1. Check-in and check-out times

Check-in from 12:00 to 20:00 maximum. Check-out from 09:00 to 11:00 maximum

Please do not ignore Check-Out Times as this allows the staff a very limited time to prepare the room for the next guests.

2. Respect Others: Please be considerate of other guests. Please keep the noise levels down in common areas, private balconies and avoid disruptive behavior.

3. Follow Resort Rules: Please familiarize yourself with the resort's policies and adhere to them. This may include dress codes inside the property, pool hours and specific guidelines for using facilities.

a. Respect Pool Etiquette: Please follow rules for pool usage, such as showering before entering, refraining from diving, and using appropriate swimwear.

No drinks or food to be had inside the pool, no glassware or bottles used inside the pool, no smoking near the pool or near the deck area, smoking is allowed only in the designated areas. Any sort of polluting the pool like urinating, discharge of food material, blowing of nose, spitting, or vomiting is prohibited. Please refrain from throwing any object/material which can contaminate the pool or endanger the safety of the other pool users. If any guest found contaminating where the entire pool is required to be drained, he/she or guest responsible for that party will be charged Rs. 50,000/-. Pool timings is from 8am to 6pm.

b. Use Facilities Responsibly: Whether it's the pool, gym, or other amenities, please use them responsibly and follow any posted guidelines.

c. Keep Your Space Clean: Please treat your accommodations with respect. Please keep your room tidy, dispose of trash properly, and report any damages promptly.

d. Please be Courteous to Staff.

e. Be Security-Conscious: Please lock your doors and windows when leaving your room or when in room at-least keep the mesh door closed.

f. Don't Disregard Quiet Hours: Please respect the designated quiet hours (9pm to 7am)

G. AVOID DISRUPTIVE BEHAVIOR SUCH AS LOUD PARTIES, YELLING, OR PLAYING LOUD MUSIC IN AND AROUND THE RESORT AREA.

h. Anyone found using or under the influence of illegal drugs or substances classified under the Narcotic drugs or Psychotropic substances Act, 1985 will be reported to the police and would be asked to leave the resort. Any evidence or suspicion of drug use at the resort will also be reported immediately to the police.



- i. **Don't Remove Resort Property:** Please do not take items from the resort, including towels, bathrobes, or any other belongings that are not meant to be taken as souvenirs.
- j. **Energy Efficiency:** Please use water & electricity responsibly; avoid unnecessary running of taps. Kindly reuse towels, when possible, instead of requesting new ones daily. Please report any leaks promptly to ensure timely repairs.
- k. **Waste Reduction:** Please sort and dispose of waste in designated recycling bins. Minimize single-use plastics by using refillable water bottles and reusable containers.
- l. **Don't Neglect Environmental Responsibility:** Please be mindful of the environment. Avoid littering and use recycling bins where provided. Smoking is allowed only in the designated area. Please use bins made available to thrash the butts. Throwing of cigarette butts and plastic waste like bottles, covers etc in and around the property is strictly prohibited.
- m. **Don't Bypass Reservation Systems:** If a reservation is required for certain activities or facilities, please make sure to follow the proper procedures rather than trying to bypass them.
- m. **Don't Neglect Personal Security:** Please be vigilant about personal security. Don't leave valuables unattended, the management is not responsible for loss of your personal belongings.
- n. **Make Lunch/Dining Reservations:** Our restaurant is open for breakfast, lunch, and dinner, please consider making reservations in advance to secure a table.
Restaurant timings – Breakfast – 8.30am to 10.30am, Lunch 12.30pm to 2.30pm, Evening tea and snacks – 4.30pm to 6.30pm and Dinner 7.30pm to 10.30pm
- o. Our resort is situated in a natural environment, and we kindly request guests to show respect to the local wildlife. Refrain from feeding birds and animals and observe them from a safe distance. It is strongly advised not to venture outside the property after dark, and if guests choose to do so, it is entirely at their own risk. We will not be held responsible. Please be aware that encountering wild elephants and other wildlife is a possibility, so exercise caution and mindfulness during your stay.
- p. We do not serve alcohol.
- q. Cooking inside the cottages or rooms is strictly prohibited. Guests found using induction cookers, hot plates, mixer grinders, or any similar appliances will be subject to a penalty of ₹5,000.

We sincerely value your cooperation in upholding these standards, and in the event of any deviation, we reserve the right to cancel the stay without issuing a refund.

Thank you for choosing us. We sincerely hope you have a pleasant stay.

I, _____ acknowledge and commit to adhering to all specified guidelines.

Signature.

Name –

Mobile Number –



Safety Guidelines for Guests

1. ***Stay Informed*:**

- Attend the safety briefing provided by the resort upon arrival.
- Familiarize yourself with the local wildlife and potential hazards.

2. ***Respect Wildlife*:**

- Do not approach, feed, or attempt to touch any wild animals or reptiles.
- Maintain a safe distance from all wildlife at all times.

3. ***Follow Designated Paths*:**

- Stick to marked trails and paths when walking around the resort.
- Avoid venturing into restricted or undeveloped areas.

4. ***Supervise Children*:**

- Keep a close watch on children at all times.
- Ensure they understand and follow the safety guidelines.

5. ***Secure Your Accommodation*:**

- Keep doors and windows closed, especially at night.
- Use provided safety latches or locks to prevent animals from entering.

6. ***Do Not Leave Food Out*:**

- Store food securely in designated areas to avoid attracting wildlife.
- Clean up after meals and dispose of waste in animal-proof bins.

7. ***Be Cautious at Night*:**

- Use a flashlight or headlamp when moving around after dark.
- Avoid walking alone at night; always go in groups if possible.

8. ***Report Sightings*:**

- Inform resort staff immediately if you spot any potentially dangerous wildlife near your accommodation or common areas.

9. ***Follow Staff Instructions*:**

- Adhere to all instructions given by resort staff, especially during emergency situations.
- Participate in any emergency drills or safety briefings organized by the resort.

10. ***Use Designated Areas for Activities*:**

- Only engage in outdoor activities such as swimming, hiking, or picnicking in designated safe zones.
- Avoid entering water bodies or dense vegetation without proper guidance.

11. ***Wear Appropriate Clothing*:**

- Dress in long sleeves and pants to protect against insect bites and potential snake encounters.
- Use insect repellent and wear sturdy footwear.

12. ***Stay Connected*:**

- Carry a charged mobile phone with emergency contact numbers provided by the resort.
- Familiarize yourself with the location of the nearest first aid and emergency response centers.

13. ***Emergency Protocols*:**

- Know the emergency evacuation plan and the location of safety shelters.
- In case of an animal encounter, remain calm, back away slowly, and avoid making sudden movements.

14. ***Avoid Strong Fragrances*:**

- Refrain from using strong perfumes or scented lotions that may attract wildlife.

15. ***Mind the Weather*:** - Be aware of weather conditions and avoid outdoor activities during heavy rains or storms, which may increase wildlife activity. By following these guidelines, customers can enjoy a safe and memorable experience at the resort while minimizing the risk of wildlife-related incidents.

